



32nd ANNUAL NEW ENGLAND REGIONAL HEALTHCARE RISK MANAGEMENT CONFERENCE

Mystic Marriott Hotel & Spa

Groton, CT

May 5 – May 7, 2024

*** NEW**

Workshops! **Evolution of the Risk Professional**

(*Not included in general registration).

Cost:

\$ 25.00 each or

\$40.00 for both

Each workshop – 1.5

CEUs

Sunday, May 5, 2024

11:45 -12:15 PM

Registration for Workshop Attendees

Part 1:

12:15 pm – 1:45 pm

Transitioning from Novice to Expert

- S. Linda Habibi, BILH Lahey Hospital & Medical Center
- Anne Huben-Kearney, Risk & Patient Safety Consultant

Part 2:

1:50 pm – 3:05 pm

Transitioning from Expert to Educator

- Josh Hyatt, MED IQ
- Robin Lynch, MED IQ

***Register separately for Workshops**

Annual Conference

2:00 pm - 3:30 pm

Conference Registration Desk Open

3:30 pm- 4:00 pm

Welcome and Opening

Cara Staus, , CPHRM, FASHRM, Chair, Conference Steering Committee

4:00 pm – 5:30 pm

General Session

Auditing the Audit Trail: Uncovering Objective Evidence to Impact Claim Resolution and Influence Quality Care

- Jenna Trotte, Gallagher Bassett Specialty
- Saira Pasha, Audit Trail Pro, LLC
- Tammy Wilde, TransRe

5:30 pm – 7:00 pm

Opening Reception Sponsored By

COVERYS®



Continuing education credit information: This program is pending approval for a **total of 10.5 contact hours** of continuing education credit toward fulfillment of the requirements of ASHRM designations of fellow (FASHRM) and distinguished fellow (DFASHRM) and towards certified professional in healthcare risk management (CPHRM) renewal. CLEs are available for NH, CT, MA, and information for CLEs for other states.



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Monday, May 6, 2024

7:00 am - 8:00 am

Conference Registration Desk Open

7:00 am - 8:00 am

Breakfast/Exhibits Sponsored by



8:00 am – 8:15 am

Welcome

Cara Staus, AWAC Services Chair, Conference Steering Committee

8:20 am – 9:20 am

Breakout Sessions

1. A Focus on Professional Conduct

- Annette Roberts, CRICO

2. Reinventing the ED for America's Mental Health Crisis

- Monica Cooke, Quality Plus Solutions LLC

9:25 am – 9:45 am

General Session

ASHRM Update

Tatum O'Sullivan
North Shore Physicians Group, Massachusetts General Hospital,
ASHRM President

9:45 am – 10:15 am

Refreshments/Exhibits Sponsored By



Integris Group

10:20 am – 11:20 am

Breakout Sessions

1. Managing Risks Related to Diagnostic Decision Making

- Ann Gaffey, Healthcare Risk and Safety Strategies, LLC

2. Risk Management: Breaking the Stigma and Building Trust

- Ailish Wilkie, BILH Primary Care
- S. Linda Habibi, BILH Lahey Hospital & Medical Center

11:25 am – 12:25 pm

Breakout Sessions

Bias? Be (A)ware

- Moira Wertheimer, Lexington AIG
- Anne Huben-Kearney, Risk & Patient Safety Consultant
- Brenda Ayers, MD, Nuvance Health

1. Patient Portals Risk: The Good, the Bad & the Ugly

- Frank Caria, Catholic Health

12:30 pm – 1:30 pm

**Lunch/Exhibits
Sponsored by**

1:30 pm – 3:00 pm

General Session

AI Risks in Healthcare

Chad Brouillard, Foster & Eldridge LLP

3:05 pm – 3:35 pm

Refreshments/Exhibits

Sponsored by



3:35 pm – 4:35 pm

Breakout Sessions

1. Support for Defendants Experiencing Litigation: The Role of Risk Management

- Todd Hudson, Concord Hospital Health
- Melissa Hanson, Sulloway & Hollis

2. Debriefing: Purpose, Practice, and Patient Safety

- Robin Lynch, Med IQ

4:45 pm

Monday Night Cocktail Hour

Sponsored by



Tuesday, May 7, 2024

7:00 am - 8:00 am

Breakfast/Exhibits Sponsored by



MAGMUTUAL®

8:00 am – 9:00 am

Breakout Sessions

1. ***CRP Implementation and Spread: Lessons Learned from CRP Network Expansion***
 - Melinda Van Niel, Betsey Lehman Center for Patient Safety
2. ***Successful Leadership Succession: Preparing the Next Generation of Risk Professionals***
 - Jenelle Arnao, Coverys
 - Kerri Aramini, Coverys

9:05 am – 10:05 am

Breakout Sessions

1. ***Defense Team Collaboration Strategies to Maximize Patient and Claim Results***
 - Douglas Shaw, Nuvance
 - Jamie Schenk-Allyn, Somp International
 - Dylan Braverman, Barker Patterson Nichols
2. ***Mitigating Nursing Related Risks***
 - Susan Montminy, Coverys

10:05 am – 10:35 am

Break /checkout

Refreshments/Exhibits

Sponsored by

CHUBB®

10:35 am – 12:05 pm

General Session

Raise Your Banner (Mental Health & Resiliency in Fast Moving Environments)

Josh Robinshaw, Matrixa Research Group

**Raffles to immediately follow
(Must be present to win)**



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Exhibitors

Coverys	MedPro
RLDatix	MagMutual
Marsh	Sedgwick
DigiStream	Symphony Risk
ECRI	Taylor Healthcare
Constitution State Services	Med-IQ
Smith Brothers	Epic Brokers (Edgewood Healthcare Advisors)
Medical Mutual Insurance Company of Maine	Metrasens